

Economic Incentives to Increase Security in the Internet: the Case for Insurance

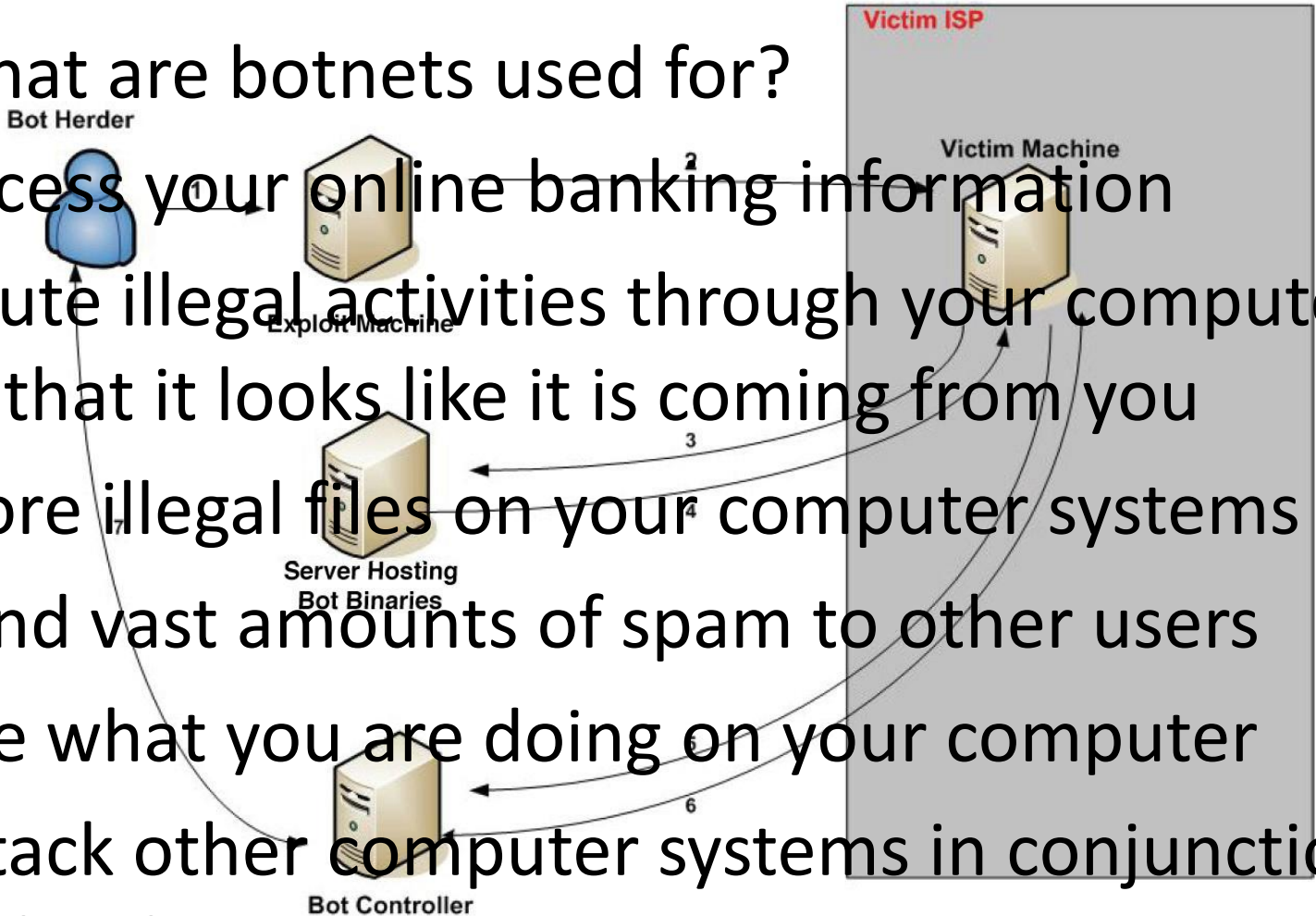
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IEEE INFOCOM, Rio 2009.

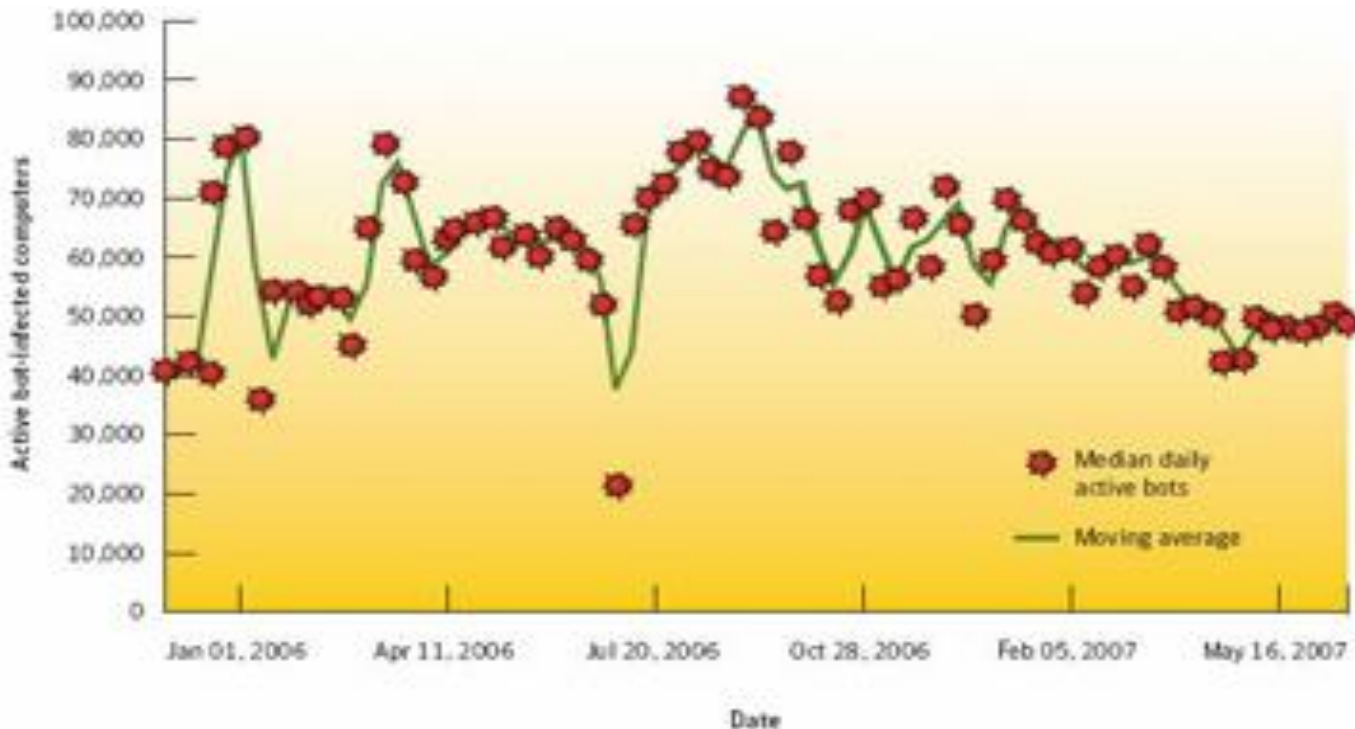
Bot Networks

- What are botnets used for?
- Access your online banking information
- Route illegal activities through your computer so that it looks like it is coming from you
- Store illegal files on your computer systems
- Send vast amounts of spam to other users
- See what you are doing on your computer
- Attack other computer systems in conjunction with other compromised systems...



Symantec Internet Security Threat Report

Symantec observed: an average of 61,940 active bot-infected computers per day (...) and 5,060,187 distinct bot-infected computers (over a period of one semester).



(1) Economic Model for the agents

- Each agent faces a **potential loss** ℓ .
- Investment in security has a **fixed cost** c and reduces the **probability of loss**.
- Binary choice:
 - in state N, the probability of loss is p^N .
 - in state S, the probability of loss is $p^S < p^N$.
- **Optimal strategy** is S if

$$p^S u[w - \ell - c] + (1 - p^S) u[w - c] > p^N u[w - \ell] + (1 - p^N) u[w]$$

(1) Solving a market failure?

- Epidemic risk model allows to compute price of anarchy: **agents under-invest in all cases!**
Free rider problem and/or **Critical mass problem.**

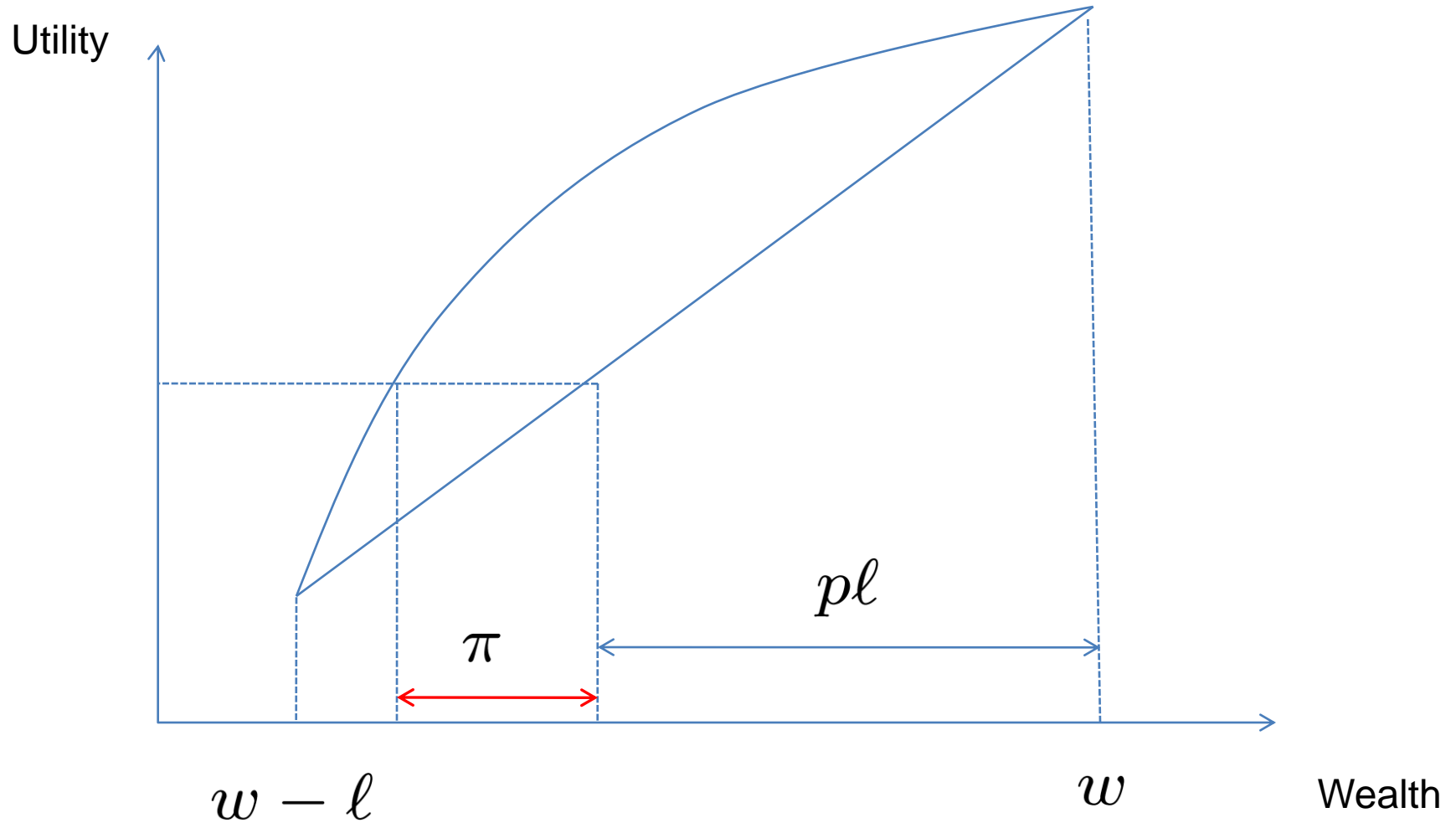
Varian (02), Kunreuther & Heal (03), L & B (08)

- **Designing incentives** for user behavior.
- **Internalizing network externalities** through cyber-insurance?

(2) A framework to study insurance

- **Principal-Agent Model**: the Principal (Insurer) proposes the contract and the Agent just has to accept or reject the contract.
- The Principal is **risk-neutral** (can diversify the risks) and the Agent exhibits **risk-aversion**.
- An **insurance contract** is a couple of a premium and a benefit: insurer offers a contract $(p[S], b[S])$ to agents in state S and $(p[S]+x, b[S]-y)$ to agents in state N.

(2) Example: Full coverage



(2) Optimal risk sharing under asymmetric information

- **Asymmetric information** : adverse selection and moral hazard.
- If the insurer observes the level of protection of the agent: optimal risk sharing requires that the insurer perfectly ensures the agent.
- If the insurer cannot observe the level of protection of the agent, **trade-off between risk sharing and incentives**.

(3) Analysis of two cases

(i) No moral hazard and full coverage.

$$b[s] = \ell - p[s]; x = y > 0.$$

(ii) Moral hazard and any contract.

$$x = y = 0.$$

Results:

- In cases (i) and (ii), **insurance is not an incentive for protection** (competitive insurance market or monopolistic insurer).

(3) Insurance as a good incentive

- If there is **no moral hazard**, there exists t such that in a competitive insurance market where the premium loading is forced to exceed t , then insurance is an incentive to protection.
- Implementing a **tax** for individuals not investing in protection could enable an insurance market.
- If there is **no moral hazard**, a 'social insurer' is a good incentive.

To take away:

- Improving technical defenses is not enough! We need to find the proper **economic incentives to deploy them**.
- **Moral hazard** problem is a **barrier** for insurance and requires technical solutions: monitoring, estimating damages, **security metrics**.
- **How to evolve the Internet** to help insurers do a better job?